

# UPDATING FROM 2011 APPS

## What do I need if I have a 2011 app?

The app needs to be at Version 2.0 or later. Run the app once and it provides a token to the Chart Store app to let it know that you have purchased the app and are entitled to migration or a reduced chart update price.

## What options do I have?

If you have one of the 2011 Chart Navigator apps (Version 2.0 and later) you can do one of two things:

- Migrate to the new app and download the existing charts and photographs as were in the 2011 app. There is a token charge to allow this transition to be registered in the user account.
- Migrate to the new app and the Chart Store and upgrade to the current chart set, which includes updates to some but not all the charts as is the norm in marine cartography.

## Migrate and remain with 2011 charts - what are the advantages?

All the charts in one place: if you have multiple apps covering different areas the new system will allow you to have all the charts in one app. This may be helpful when you are planning routes across areas or while underway. For example you could look at using all the Imray North Sea charts and the Netherlands NL1800 charts from the same screen.

The 2011 apps will continue to work and will be supported so you can stay using the 2011 app and charts as before if you prefer.

## Migrate and update to 2012 charts - what are the advantages?

As a user of the 2011 app you are entitled to a reduced price for updating to the latest set of charts. The charts in the 2012 chart sets include all updates to the charts since the 2011 date cut off which was the end of 2011.

Please note that charts are not changed every year as is the norm in marine cartography.

# BUYING NEW CHARTS

## What options do I have?

If you do not have one of the 2011 Chart Navigator Apps you can go straight away to get the 2012 charts in the Chart Store. This will entitle you in the future to a reduced price for updating the chart set (for example in 2013).

## Will I need to update and pay for the charts each year?

No. You will be entitled to a reduced price to update the charts but the Charts Navigator app with the Chart Store will continue to work and you will get all the software updates.

# CHART STORE PURCHASE

## **I have more than one iPhone/iPad/iPod linked to my iTunes account**

You only make purchases in the Chart Store once. The transaction ('In App Purchase') is registered by iTunes in your account and can be recovered in any other device by pressing 'Restore Purchases' in the Chart Store.

## **Do I pay only once for chart sets?**

Yes. You can recover the purchase to any device that you use with your iTunes account.

## **Does the Chart Store remember my purchases?**

Yes. The transaction ('In App Purchase') is registered by iTunes in your account and can be recovered in any other device by pressing 'Restore Purchases' in the Chart Store.

# CHART DATA

## **Downloading charts - how do I start?**

You can start to download charts once you have completed the purchase of a chart set. You can choose all the charts to be downloaded or only a reduced set, which may be helpful to save space in your iPhone/iPod/iPad.

## **Downloading charts - what do I need?**

Charts are downloaded directly from the device. We recommend this is done when a good, fast WiFi connection is available.

## **Can I download charts with my computer and iTunes?**

No, charts are downloaded directly from the device.

## **Can I delete charts from my device?**

If you are running out of space in your device, you can delete some of the charts. We recommend that you **DO NOT DELETE** charts you do this as you will then need to download them again and connection may not be available.

## **Downloading charts to another device**

You can download the charts to any other device associated with the account. Select 'Restore Purchases' first in the Chart Store to recover your purchases and then then download will be enabled for the charts that you are purchased or you for which you have purchased the yearly update.